

Sciensus Hubspot landing page privacy notice

Introduction

The following Privacy Notice solely relates to the Sciensus Pharma Services Ltd (SPSL) rare services, clinical trials and compounding landing pages.

The privacy notice below sets out how we process your personal information. This notice is regularly reviewed, and changes made from time to time. Any changes we make will be posted on this page.

If you have any questions relating to this notice, please contact our Data Protection officer on

Telephone number: 0800 917 4980

Email Address: DPO@sciensus.com

Address: 107, Station Street, Burton Upon Trent, DE14 1SZ.

If you would like to download a copy of this privacy notice, please click [here](#).

We will collect some identifiable information from the use of our Cookies. If you would like to read more about this, please [click here](#)

What Information we collect about you and how it is used

We only collect the minimum information from you that is necessary to provide the service, and this is set out below.

Categories of Information and personal data

Type of Data	Why do we need this data?	What is our lawful ground for processing?	How long we will retain this data for
Name Telephone Number	This information you provide is voluntary and will aid Sciensus sales team to contact you for you to find out more about our services.	Article 6 (A) Consent The individual (you) has given clear consent for SPSL to process their personal data for a specific purpose.	We will store your personal data for a maximum period of 12 months and deleted from our systems thereafter.
Email Address	This information you provide is mandatory and will aid Sciensus sales team to contact you for you to find out more about our services.	Article 6 (A) Consent The individual (you) has given clear consent for SPSL to process their personal data for a specific purpose.	

How Sciensus uses your personal data and why

The processing of your personal data is necessary to provide you with further information in relation to our services such as clinical trials, compounding service and Sciensus Rare services.

We may need to share your personal information if we are required to do so by law.

Where your data is stored and processed

We only store and process your personal data within the UK and European Economic Area (EEA)

Our data is protected and encrypted in storage and in transit using externally verified best practice security technology, including but not limited to, firewalls, SSL and encryption.

We use a number of technology systems to control how your data is accessed and secured. Our technology covers multiple levels of our systems to ensure we can control your data from end to end. All our users are trained in the best ways of handling personal data and confidentiality and follow strict policies and procedures to ensure security is kept to a high level.

We operate role-based access control which means users access to your personal information is limited dependant on the task they carry out as part of their role.

We test our systems regularly using both internal and external testers and auditor to ensure weaknesses are identified and rectified.

Your Rights

Data Protection laws provide a number of rights to you. These rights and instructions on how to access these rights can be found in our main patient privacy notice (<https://www.sciensus.com/your-rights/>)

Points of contact for queries

Should you have any queries or complaints in relation to the use of your personal data within Sciensus, please contact the following:

Information Governance & Security Team

Telephone number: 0800 917 4980

Email Address: DPO@sciensus.com

Address: 107, Station Street, Burton Upon Trent, DE14 1SZ.

Your right to complain to the data protection regulator

You also have a right to lodge a complaint with the relevant data protection regulator if you believe your personal data is not being processed in accordance with applicable data protection law. To contact the Information Commissioners Office [Click Here](#).

The Information Commissioners Office normally ask you to raise your concerns firstly with us, but it is important you know you can go directly to the Regulator in the first instance.